

Friend & Family Test

RESULTS - MARCH 2015

TOTAL RESPONSES: 108

Question: How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?

Extremely likely: 84
Likely: 23
Neither likely nor unlikely: 1
Unlikely: 0
Extremely unlikely: 0
Don't know: 0

RESULTS - FEBRUARY 2015

TOTAL REPSONSES: 210

Question: How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?

Extremely likely: 174
Likely: 30
Neither likely nor unlikely: 1
Unlikely: 1
Extremely unlikely: 3
Don't know: 1

RESULTS - JANUARY 2015

TOTAL RESPONSES: 425

Question: How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?

Extremely likely: 343
Likely: 75
Neither likely nor unlikely: 3
Unlikely: 2
Extremely unlikely: 0
Don't know: 2

DECEMBER 2014

TOTAL RESPONSES: 258

Question: How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?

Extremely likely: 206

Likely: 43

Neither likely or unlikely: 6

Unlikely: 0

Extremely unlikely: 6

Don't know: 1