

Thank you for registering for online access. Once you have completed the registration process, you will be able to order prescriptions and book appointments with our GPs online.

For your convenience, the practice is able to send most prescriptions directly to a pharmacy of your choice - you would no longer need to collect the prescription from the practice, take it to the pharmacy and wait as your medications are prepared.

Please let reception know if you would like to nominate a pharmacy in this way. All your subsequent prescriptions would then be sent directly to the same pharmacy, but you can let us know if you want to change this at any time.

The practice does require 2 working days to process all prescriptions, including those requested online, so please allow enough time before collecting from the practice, or before attending your nominated pharmacy.

Instructions for registering for online services

- Please use the website: <https://patient.emisaccess.co.uk>
- Click on the green **Register** box
- Click 'Yes' you have received a registration letter
- Enter the details in the boxes as on the attached letter – you do not need your NHS number and you do not need to leave spaces between characters
- Choose a memorable password – you will need it again to login for the first time (we cannot reset this for you at the practice)
- Tick that you have read and agreed the Terms and Conditions
- Please add your email address and mobile phone number in the appropriate boxes. This information will automatically be updated in your records held at the practice
- Select your security questions – make sure your answers are memorable
- Now sign in – please note your User ID is the same as your Account ID

Our reception team and IT team are happy to help if you have difficulties accessing the services.

The practice has also been in touch with our local branch of Age UK and if you are over 50 you can drop into Moorside Place in Kidlington between 10:30am and 12.00 noon on the 4th Wednesday of every month for assistance. Please do contact Troy Bryan on 07957 981381 for more information.